

Church Street Inn

177 Church Street
Charleston, SC 29401
(843) 722-3420
www.thechurchstreetinn.com

v.2023.06

WELCOME TO CHURCH STREET INN



Dear Guest,

Thank you for choosing to stay with us at Church Street Inn. We are honored that you have chosen to spend your valuable vacation time with us and we pledge to constantly strive to exceed your family's vacation expectations and provide memories for a lifetime.

Please review the following resort information for details about amenities, resort information, and safety and security measures. We invite you to make yourself at home while you are here with us and if there is anything we can do to make your vacation more enjoyable, please let us know. Anything...Anytime...Anywhere. Nothing less.

Sincerely, Resort Management

GUEST SERVICES

The front desk can be reached at (843) 722-3420. Please contact them for local information, dining recommendations, shopping and activities.

TELEVISION CHANNEL LINEUP

For your convenience, we have provided a channel lineup available <u>here</u>.

HOUSEKEEPING

Please contact the Front Desk should you need to exchange towels and linens during your stay. All guests receive a complimentary full clean on the third day of their stay. Any guest who wishes to have a full cleaning service more than every third day of their stay will incur a Full Clean Service charge. One bedroom is \$55, two bedroom is \$60.

EXTRA AMENITIES

Should you need any other complimentary items for your suite, please contact the Front Desk.

LOST & FOUND

Please contact the Front Desk for lost and found inquiries.

RESORT INFORMATION

Check In & Check Out

Check-out is at 10AM. You can check out by using Kipsu or by stopping by the front desk.

WI-FI

Complimentary Wi-Fi is available for our guests.

Network: Church Street Inn Guest

Password: church177

Front Desk

Our Front Desk is open twenty-four hours a day, seven days a week.

Wagon Wheel Lounge

The Wagon Wheel Lounge is open twenty-four hours a day, seven days a week.

Business Center

Our Business Center is located in the Wagon Wheel Lounge and is available for Resort guests to use.

Market

Located in the Wagon Wheel Lounge, our 24/7 market has beverages, snacks, and other miscellaneous items available for purchase.

Fitness Center

Our fitness center is open from 8AM to 9PM. Please note that any person under the age of seventeen must be accompanied by an adult.

Courtyard

Our Courtyard is available to guests twenty-four hours a day, seven days a week. For the safety of our guests, the side gate to the Courtyard is closed nightly at 8PM.

Trash Shoot

Our trash shoot is located on the second floor of the property, just before the hallway turns left.

Fire Extinguishers

Each unit is equipped with a fire extinguisher located underneath the kitchen sink.

SAFETY & SECURITY

Emergency Numbers

Front Desk: (843) 722-3420

Charleston County Sheriff (Non Emergency): (843) 743-7200

Charleston Fire Department: (843) 720-1981

Police/Fire/EMS: 911

Weather Safety

Please contact the Front Desk for any weather safety questions and concerns.

Fire Safety

Every room is equipped with a fire extinguisher. It can be found in the cabinet under the kitchen sink. Please reference the evacuation chart located on the back of the entry door to your suite in the event of a fire.

RESORT PARKING

Parking is located at the Cumberland Street Parking Garage - 90 Cumberland Street, Charleston, SC, 29401.

Parking through the hotel is a daily flat rate of \$20.

Lost or damaged parking passes will result in a replacement fee of \$75.00. Please note parking passes must be returned to the Resort upon check-out.

Those with handicap placards receive complimentary parking.

Please note, parking for the resort is on a first come, first serve basis as the garage has limited parking. Currently, we match the price of the parking garage so in the event that we run into a situation where we are out of passes, the guest will still pay the same amount for parking, just directly to garage as opposed to paying the garage through the hotel.

INTRODUCING KIPSU

Our goal is to make your visit as enjoyable as possible. To help us reach this goal, we have joined Kipsu. Kipsu gives our team a single dashboard to communicate with you - our guests! Through Kipsu we can communicate via text message. Once you arrive, provide our guest service representative your cell phone number and we can connect instantly! You will initially receive a welcome text message and just reply from there.

Need towels? More coffee? An excellent restaurant recommendation? Send us a text message through Kipsu and a Guest Representative will respond to your text message and accommodate your request.